

ROLLING STEEL SLAT DOOR WARRANTY

Janus International Group, LLC d/b/a DBCI ("DBCI") warrants that every rolling steel slat door, shutter, and its hardware and fittings (the "Products") will be free of defects in workmanship and material for a period of two (2) years from the date of purchase.

This warranty is applicable to Products installed within the USA, Canada and Mexico that have been:

- Installed for a particular purpose and application that DBCI recommends; and
- Maintained in accordance with DBCI's recommendations

This warranty is NOT applicable to:

- Any electric operators and/or accessories that work or may have been purchased in conjunction with the Product. Refer to operator manufacturer for details.
- The paint film integrity, chalk or fading which is covered under a separate warranty by the color coating manufacturer. See the DBCI color chart for details.

This warranty is NOT applicable when damage or deterioration is caused by:

- Ordinary wear and tear
- Misuse or excessive wear and tear
- Failure to provide reasonable necessary maintenance
- Improper installation contrary to DBCI installation instructions and specifications or installation with a structure that is unfit for application
- Improper handling
- Improper or unfit application
- Alterations or repairs made by someone other than DBCI or its approved subcontractors
- Prolonged storage prior to installation
- Acts of God and/or extreme weather conditions or atmospheric conditions
- Any other circumstances beyond the manufacturer's or DBCI's reasonable control

To obtain warranty service, immediately contact the door dealer through which the Product was purchased or write to:

Janus International Group, LLC d/b/a DBCI
135 Janus International Blvd.
Tempe, GA 30179
Attn: Customer Service

If DBCI determines that your warranty claim is covered under this warranty, your exclusive remedy under this warranty is that DBCI will, at their discretion, repair or replace the Product or part(s) affected by the defect. DBCI will furnish any necessary parts and replacement Products at no charge. All charges and expenses, including but not limited to labor, for freight, removal and installation shall be your responsibility.

This warranty shall thereafter continue to apply to any repaired or replaced Products, but only for the unexpired portion of the warranty period applicable to the original Product.



In no event shall DBCI be liable for consequential or incidental damages or injuries arising out of use of any covered Product, even if such damages were foreseeable or it was advised of the possibility of such damages. The maximum liability for DBCI under all circumstances for any warranty issue shall be limited to a replacement of the covered Product.

No warranty expressed or implied (including but limited to a warranty of merchantability of fitness for a particular purpose) shall extend beyond the two (2) year period stated above. This foregoing warranty is in lieu of all other warranties related to the Products, whether written or oral. This warranty may not be transferred.

The invalidity or unenforceability of any provision of this warranty shall not affect the validity or enforceability of any other provision. If any provision of this warranty is determined to be invalid or otherwise unenforceable, then this warranty shall be construed in accordance with the remaining terms as if the invalid or unenforceable provision was not contained therein. This warranty is governed by the laws of the State of Georgia and the federal laws applicable therein without regard to conflict of laws principles. The exclusive jurisdiction and venue for actions related to the subject matter hereof shall be the courts located in Fulton County, Georgia and you hereby submit to the personal jurisdiction of such courts. The United Nations Convention on Contracts for the International Sale of Goods is hereby disclaimed, as is any legislation that may have the effect of adopting the provisions of such convention, which shall not apply to this warranty and shall have no force or effect upon this warranty.